

# Vienna Insurance Group KBW European Financials Conference

London, 16 September 2015





### The first half year 2015 at a glance



Focus on profitable non-motor business and regular premium business in life

Decrease of 1.5% driven by conservative approach towards single premium business due to current low interest rate environment

• Successful focus on regular premiums in life with growth rate of 6.3%

GWP

PBT

- Single premiums down 15.7% due to conservative approach
- Overall premium growth of 2.2% excl. single premiums
- Remaining markets continued to grow strongly by 18.4%

# €250mn

€4.9bn

### PBT within expected range due to low interest rate environment

- Decrease of 16.8% driven by declining financial result
- Record result of €31mn (+11.5%) in Remaining markets segment
- Czech Republic with €88mn (+2.7%) contributing most to Group profits
- EPS up to €2.87 from €2.75 at YE 2014 due to repurchase of hybrid

95.9%

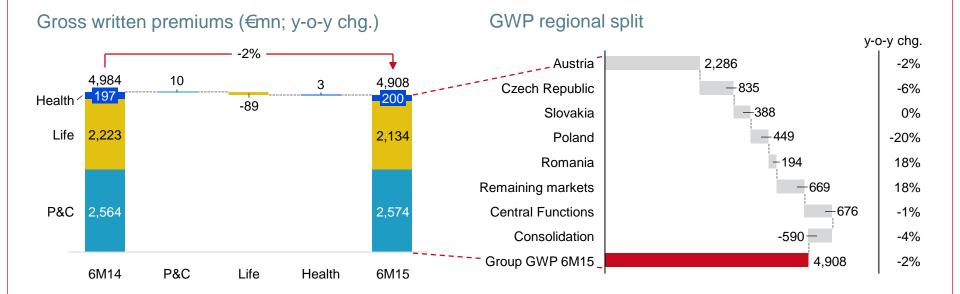
### Net combined ratio decreased by 1.2%p

- Combined ratio development benefited from better claims ratio
- Strong improvement in Austria and Romania

CoR

# Premiums decreased slightly but many CEE markets with solid top-line growth Remaining markets premium up by 18.4%





#### Remarks

- Premium increases in P&C (+0.4%) and in health (+1.5%); life premiums down by 4.0%
- Conservative approach towards single premium business in the current low yield environment out of earnings aspects; single premium business decrease of 15.7% partly off-set by strong growth in regular premiums (up 6.3%)
- Decrease in Poland based on the intentional decrease of the short term single premium business (STEP) in life and on shrinking average premiums due to fierce competition in fleet and leasing business
- Double-digit growth rates in Romania in non-life and life as well as in the Remaining CEE markets (e.g. Hungary, Serbia, the Baltics, Bulgaria, Turkey)

6M 2015	6	Μ	20	1	5
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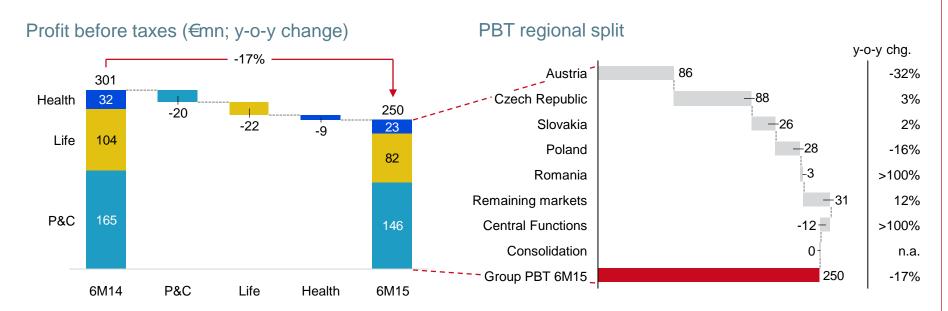
Potential

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# Profit before taxes of €250.5mn, down by 16.8%

Remaining markets PBT up by 11.5% to a new record result



#### Remarks

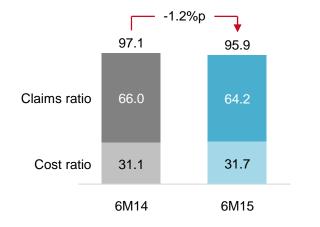
- PBT decrease in P&C of 12.0% mainly driven by financial result; PBT in life down 21.1% due to low interest rate impact; PBT in health down 27.9% to €22.8mn driven by decreased net earned premiums
- Impacts to negative profit development overall:
  - Iow interest rate environment leading to decreased current income and a precaution for personnel provisions in Austria
  - first time consideration of interest expenses of subordinated bond issued in Q1 2015
- Optimization efforts in Romania show further positive effects
- Strong profit growth of 11.5% in Remaining markets to €30.9mn



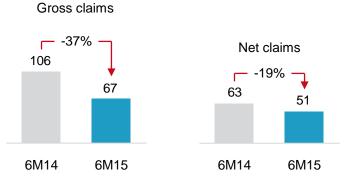
# Group combined ratio improved to 95.9%

Best CoR of the last 5 comparison periods

### P&C Combined ratio development

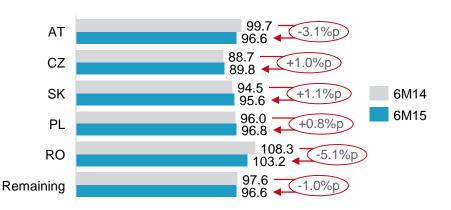


### Weather related claims (€mn)



Rounding differences may occur when rounded amounts or percentages are added up.

### P&C CoR 6M y-o-y regional development (net, %)



#### Remarks

- Combined ratio improvement driven by decreased claims ratio supported by less impact from weather related claims
- Further improvements of CoR in AT and RO
- Focus on further improving underwriting results, but low interest rate environment impact on ordinary financial result not to be overcompensated

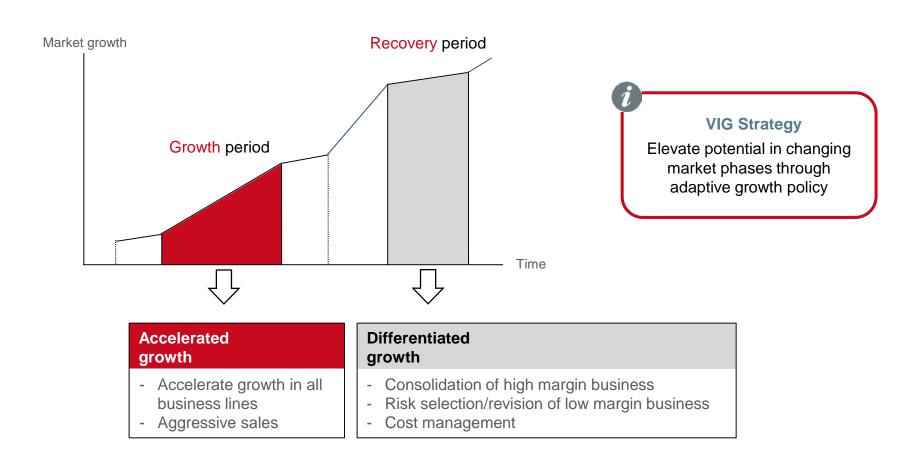






# Adaptive growth policy (I)

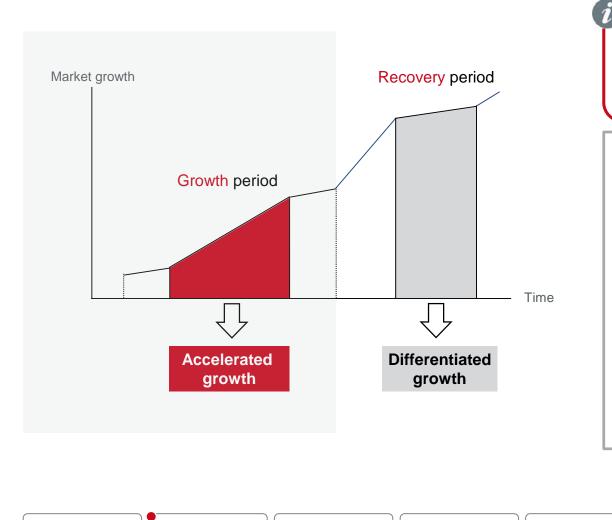
### CEE growth potentials develop in a step function





# Adaptive growth policy (II)

### Elevate growth potentials correspondingly



Potential



Elevate potential also during recovery period through differentiated growth policies

# Consolidation of high margin business

- Push non-motor business
- SME
- Unit-linked life and term life insurance

# Risk selection/revision of low margin business

- Selective underwriting BG, RO
- Reduction motor fleet PL
- Reduction single premium business

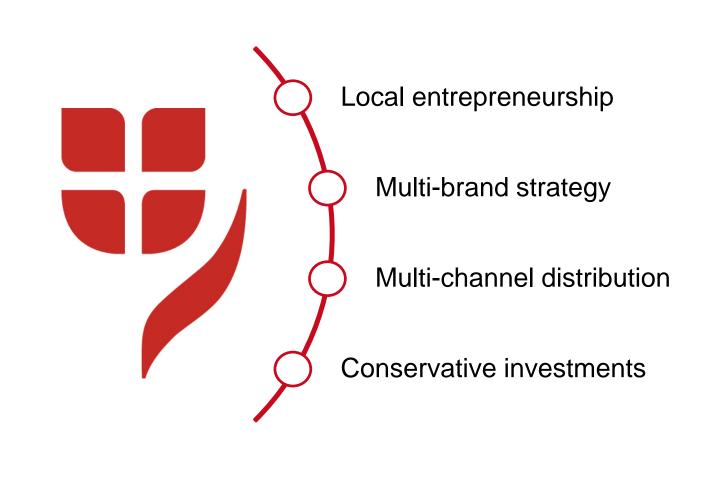
#### Cost management

Reduction administrative costs

# Clear strategy focusing on Austria and the CEE region



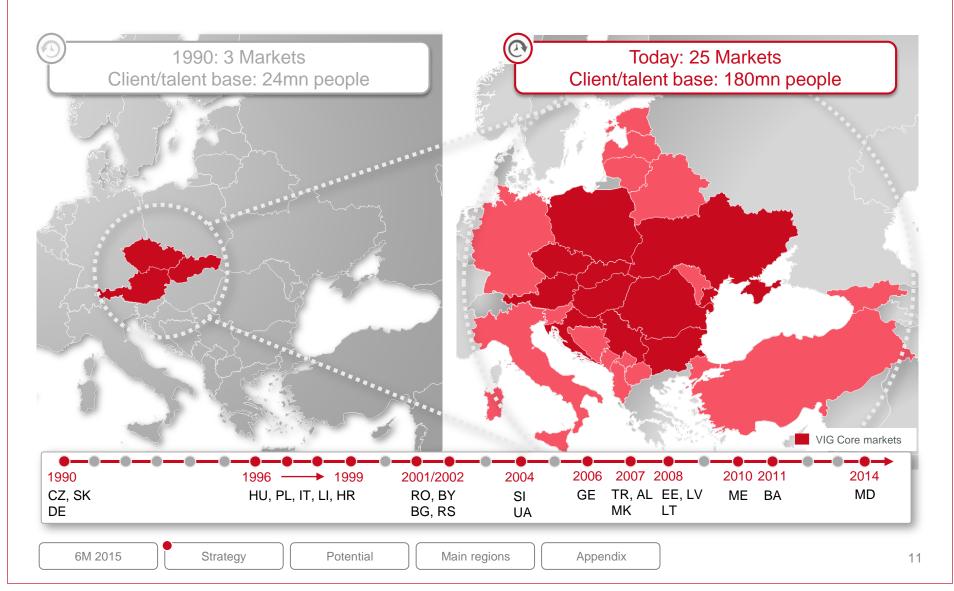
Strategic cornerstones of VIG





# Dynamic expansion into CEE out of Austria

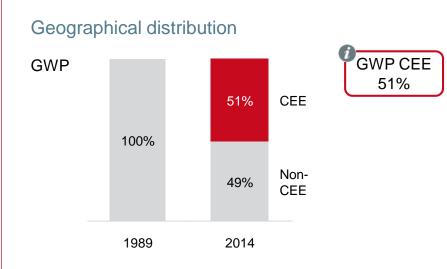
### VIG with the most diversified network throughout the region

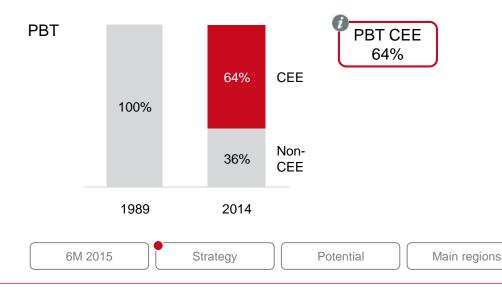




# 25 years in Central and Eastern Europe (CEE)

VIG - Value Inspired Growth





### VIG - established confidence for the future

- First-mover advantage in the region with subsequent outperformance of the market
- From <5 to ~50 insurance companies
- Footprint completed with market entrance in Moldova in 2014
- Gathered local knowledge and experience
- Number 1 market player in the CEE region

### VIG – quo vadis?

- Selective growth in a currently subdued market environment to elevate potential for accelerated growth in the future
- Gradual increase of non-motor portfolio in CEE
- Grow further in life (unit- and index-linked; risk) and health business in CEE
- Consolidate market leader position

Appendix

### Focus on insurance business

### Successful banc-assurance in Austria and CEE

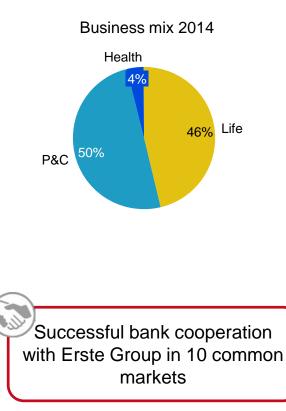
### Insurance business is core business of VIG

- Today around 50 insurance companies are part of VIG
- Nearly all lines of retail and commercial business covered – pension fund business being not core
- Focus on technical results (COR below 100%)
- Asset management is done with a very conservative profile to cover life and non-life reserves

### Cooperation between VIG and Erste Group

- VIG acquired insurance operations of Erste Group in 2008
- At the same time the strategic mutual distribution agreement for 15 years plus renewal for 10 years started
- Bank distribution is key in sale of life insurance







# 

# Local entrepreneurship as basis for success

### Clear commitment to local management

### Insurance business is local business

- Local management with best understanding of their markets and customer needs
- Members of the management board of VIG all have different country responsibilities and are members in the respective local Supervisory Board
- Close contact between local managers and the members of the board of VIG → lean management structure
- Flexible reaction to changing market environment possible  $\rightarrow$  quick decision taking
- Local managers fully accountable for the performance of their companies

### **Group Steering**

- Group guidelines of VIG to be strictly followed by all Group companies in terms of
  - Asset management
  - Reinsurance
  - Reporting
  - IT Security
  - Calculation of Embedded Value and Solvency

Best risk mitigation given by accountable managers – selecting the right people is key



# Unique market approach with long-term focus

Multi-brand and multi-channel provide best access to customers

SLOVAKIA

Kooperativa 🕰

POISŤOVŇA

ENNA INSURANCE GROU

KOMUNÁLNA

### Multi-brand

- Local brands with good customer recognition are retained
- Different brands target different client groups
- Multi-brand allows for internal benchmarking

CZECH REPUBLIC

POJIŠŤOVNA

VIG Re

- VIG pushes joint back-office activities and shared services within the markets
- Regular appraisal of brand efficiency → otherwise merger of companies

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# AustriaCzech Rep.SlovakiaPolandRomaniaRem. MarketsTied agentsBanksOther2

1: Non-exclusive 2: Direct marketing, leasing, car dealers

### Multi-brand and multi-channel are paramount for VIG

#### 6M 2015

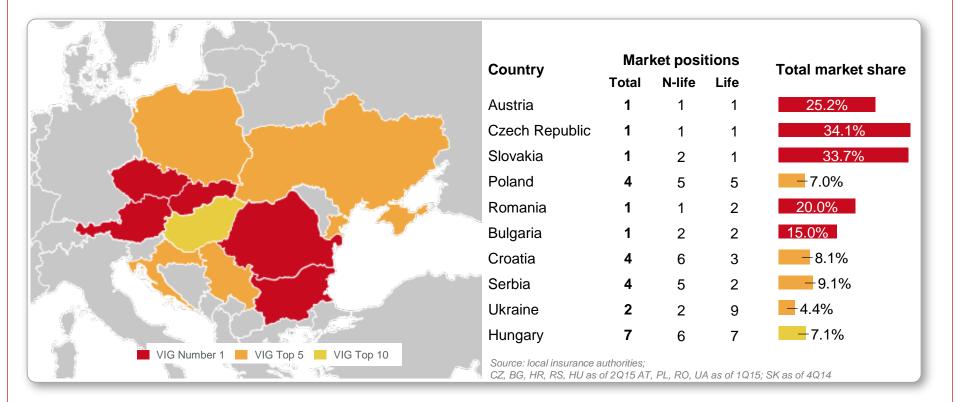
Potential

Multi-channel



### Excellent market positions of VIG

### VIG is the clear No 1 in its core markets



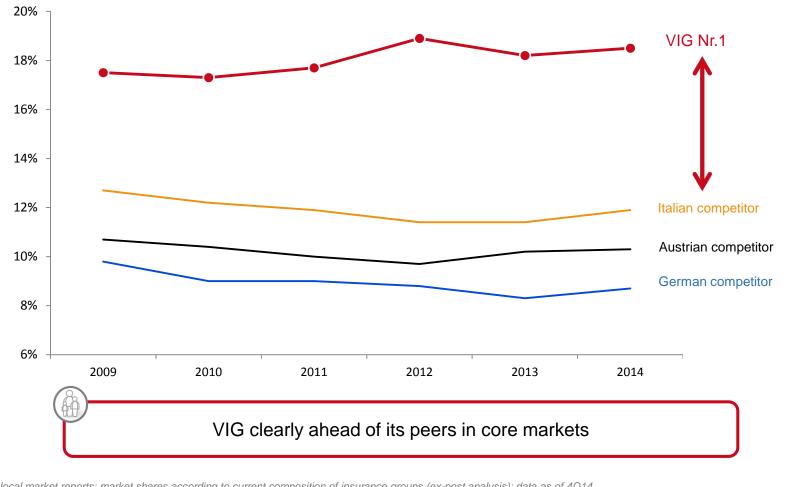
VIG is the leading insurance company within the CEE region

6M 2015



### VIG strengthens its market position

Very strong market share of 18.5% in its core markets

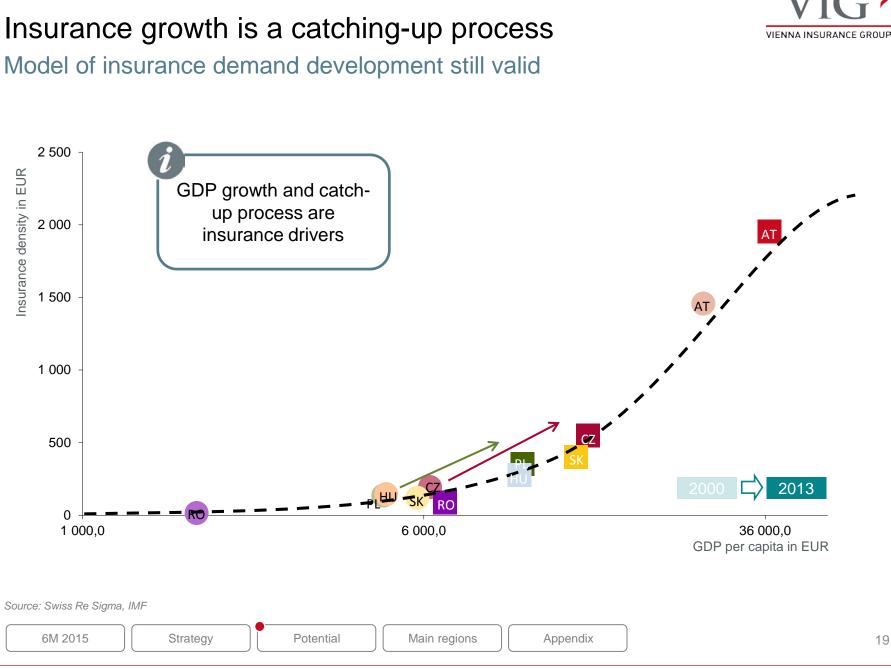


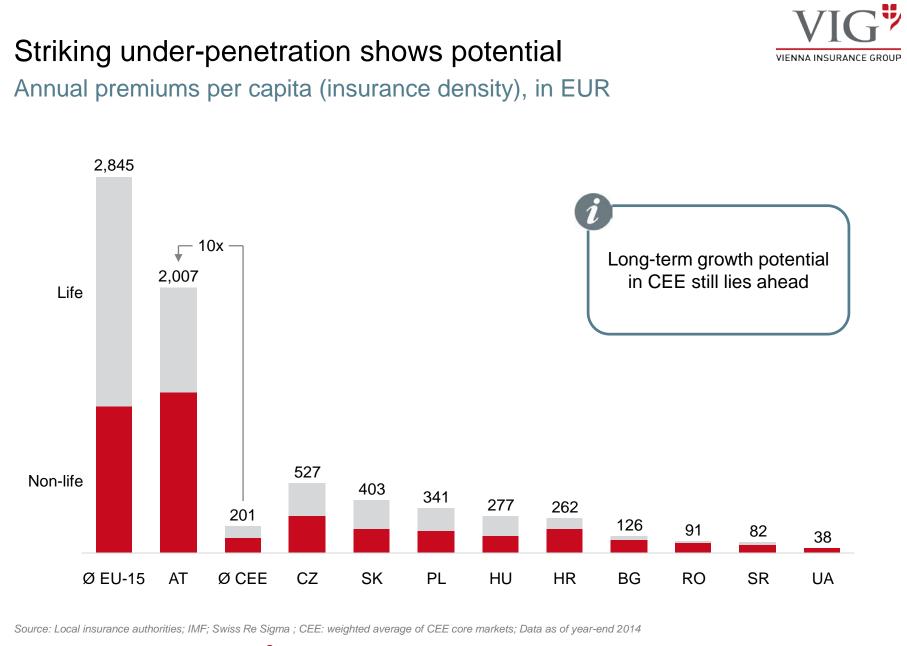
Source: local market reports; market shares according to current composition of insurance groups (ex-post analysis); data as of 4Q14

6M 2015







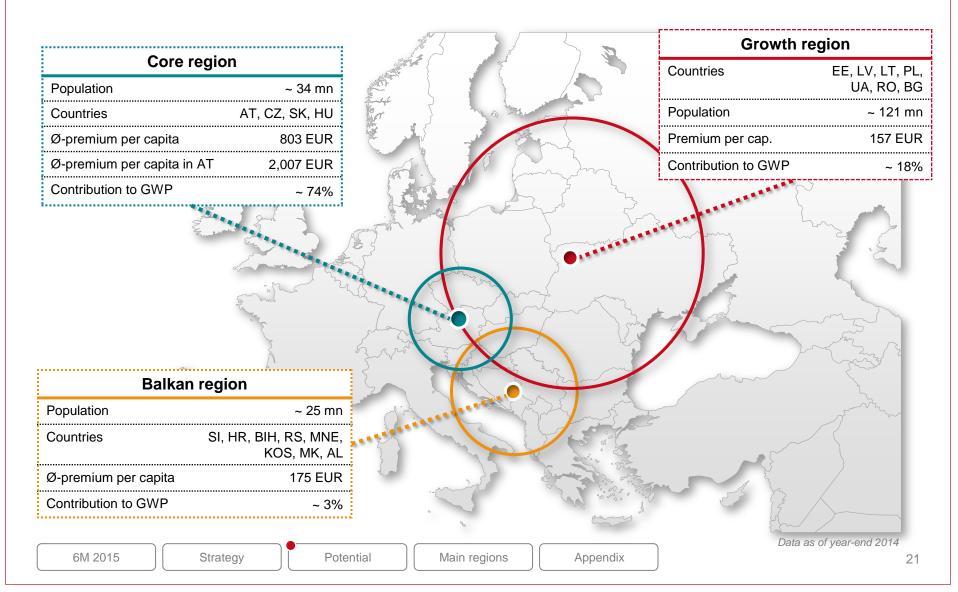


6M 2015 Strategy	Potential	Main regions	Appendix	
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# CEE offers access to long-term growth potential

Presence in more mature markets as well as in high growth countries



# The Baltics: Growing region with a common population of ~6.3mn inhabitants

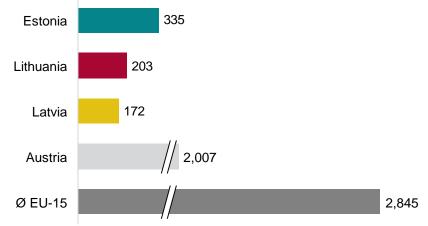


Three countries with favourable macroeconomic data

# $40\ 000$ $35\ 000$ $30\ 000$ $25\ 000$ $20\ 000$ $15\ 000$ $D^{10}\ D^{11}\ D^{12}\ D^{12}\ D^{14}\ D^{15}\ D^{16}\ D^{11}\ D^{16}\ D^{16}\$

GDP per capita (PPP, in USD)

### Premium per capita 2014 (in €)



### Remarks

- GDP increased over last couple of years with promising forecasted GDP data going forward
- Insurance markets with huge catch-up potential compared to EU-15 average

Source: Local insurance authorities; IMF World Economic Outlook Database, April 2015

Potential N

Main regions

# The Baltics: VIG further increasing business activities in order to benefit from promising development



### Acquisitions and formation of a new insurance company



### VIG in the Baltics

- Non-life: Business so far done out of Poland Steady increase of premium volume to €17mn in 2014 in Lithuania New "Compensa VIG" in Lithuania to take over Baltic non-life activities from Compensa Poland
- Life: VIG active with Compensa Life in Estonia since 2008; in 2014 premium volume of €52mn Strong premium and profit development:
  - Premium 6M CAGR10-15 of +28.2%
  - Profit 6M CAGR10-15 of +13.6%

Potential

1: subject to the approval of the relevant authorities

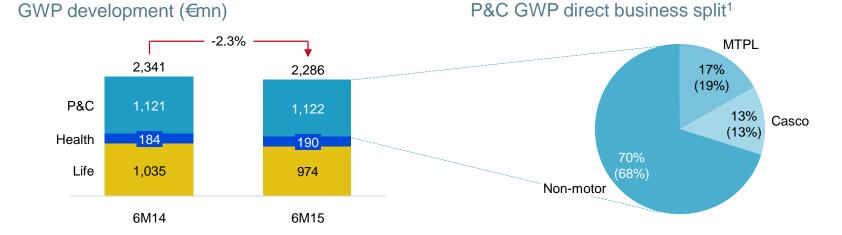






# Austria – effected by low interest rate environment

CoR improved to 96.6%



### P&L: P&C business (€mn)

6M15	Y-o-Y
60.1	11.5%
-9.3	n.a.
50.8	-13.1%
67.9%	-4.0%p
28.7%	0.9%p
96.6%	-3.1%p
	60.1 -9.3 50.8 67.9% 28.7%

### P&L: Life business (€mn)

	6M15	Y-o-Y
Underwriting and financial result	25.1	-43.2%
Other non-technical result	-11.1	>100%
Result (pre tax)	14.0	-67.3%

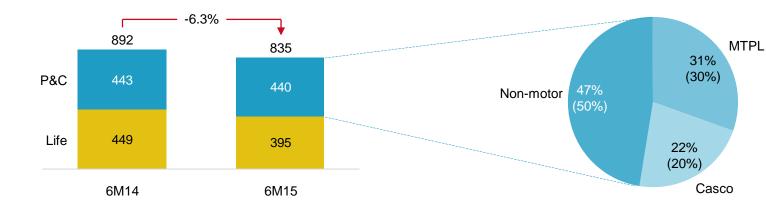
1: Figures in brackets referring to previous year; rounding differences may occur



# Czech Republic – contributing most to Group profits

CoR maintained at excellent 89.8%





### P&L: P&C business (€mn)

	6M15	Y-o-Y
Underwriting and financial result	48.7	-15.7%
Other non-technical result	-1.6	-68.6%
Result (pre tax)	47.2	-10.8%
Claims ratio	60.3%	0.1%p
Cost ratio	29.4%	0.9%p
Combined ratio	89.8%	1.0%p

### P&L: Life business (€mn)

P&C GWP direct business split<sup>1</sup>

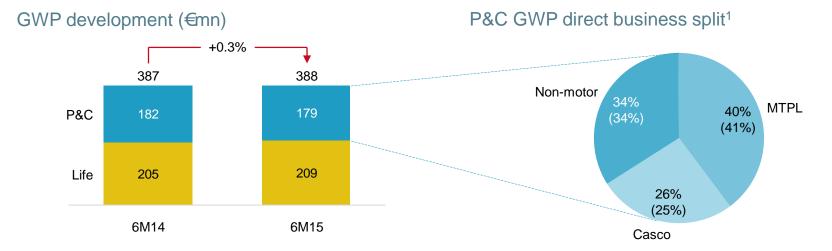
	6M15	Y-o-Y
Underwriting and financial result	40.0	25.2%
Other non-technical result	0.9	-5.7%
Result (pre tax)	40.9	24.3%

1: Figures in brackets referring to previous year; rounding differences may occur



# Slovakia – overall positive development

Life business impacted by decreased single premiums



### P&L: P&C business (€mn)

6M15	Y-o-Y
14.2	40.5%
-0.1	n.a.
14.2	14.8%
53.6%	1.5%p
42.0%	-0.5%p
95.6%	1.1%p
	14.2 -0.1 14.2 53.6% 42.0%

### P&L: Life business (€mn)

	6M15	Y-o-Y
Underwriting and financial result	11.4	-11.5%
Other non-technical result	0.6	38.4%
Result (pre tax)	12.0	-9.8%

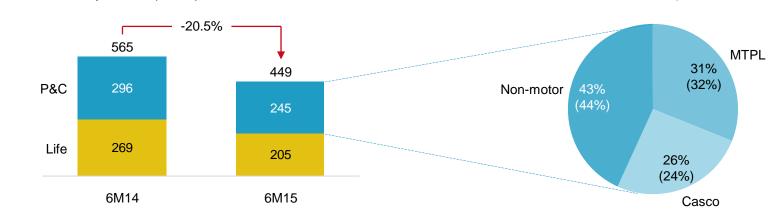
1: Figures in brackets referring to previous year; rounding differences may occur

Main regions



# Poland – challenging market environment persists

Increased price competition in fleet and leasing business



### P&C GWP direct business split<sup>1</sup>

### P&L: P&C business (€mn)

GWP development (€mn)

	6M15	Y-o-Y
Underwriting and financial result	23.4	-11.8%
Other non-technical result	-0.1	-80.0%
Result (pre tax)	23.4	-10.8%
Claims ratio	62.9%	6.2%p
Cost ratio	33.9%	-5.4%p
Combined ratio	96.8%	0.8%p

#### P&L: Life business (€mn)

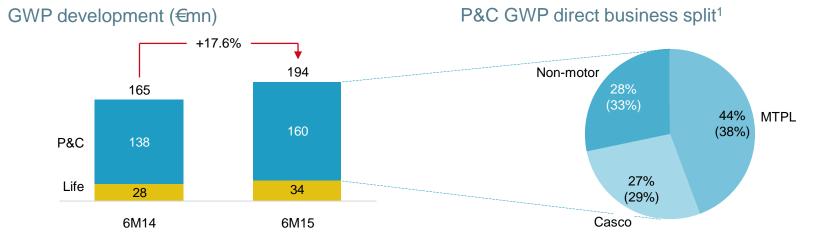
	6M15	Y-o-Y
Underwriting and financial result	4.7	-39.1%
Other non-technical result	0.1	n.a.
Result (pre tax)	4.8	-35.6%

1: Figures in brackets referring to previous year; rounding differences may occur



# Romania – substantial premium increase

Positive profit contribution from P&C and life



### P&L: P&C business (€mn)

6M15	Y-o-Y
0.8	n.a.
-0.2	>100%
0.6	n.a.
63.1%	-1.2%p
40.1%	-3.9%p
103.2%	-5.1%p
	0.8 -0.2 0.6 63.1% 40.1%

### P&L: Life business (€mn)

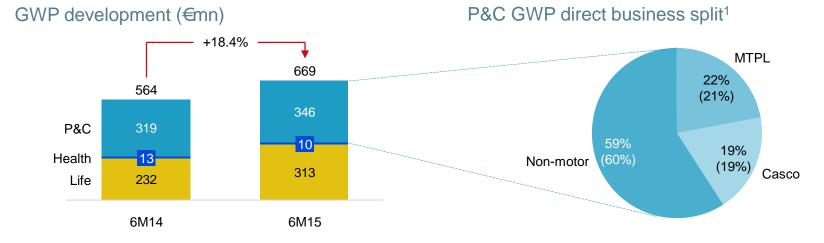
	6M15	Y-o-Y
Underwriting and financial result	2.9	80.8%
Other non-technical result	0.0	-92.2%
Result (pre tax)	2.9	66.2%

1: Figures in brackets referring to previous year; rounding differences may occur

# Remaining markets – record result with ongoing top and bottom line growth in P&C and life



Health business of Georgia declining in 6M 2015



### P&L: P&C business (€mn)

6M15	Y-o-Y
23.3	4.7%
0.4	n.a.
23.6	14.7%
61.7%	3.9%p
35.0%	-4.8%p
96.6%	-1.0%p
	23.3 0.4 23.6 61.7% 35.0%

### P&L: Life business (€mn)

	6M15	Y-o-Y
Underwriting and financial result	9.2	3.6%
Other non-technical result	-0.5	-64.5%
Result (pre tax)	8.7	16.6%

1: Figures in brackets referring to previous year; rounding differences may occur





Please note: The figures for 2013 have been restated due to changes in the scope of consolidation.



### 6M 2015 – Key financials Overview of KPIs

Net Profit after tax and minorities (€mn)

# 367 234 223 193 2013 2014 6M14 6M15

EPS¹ (€)

6M 2015



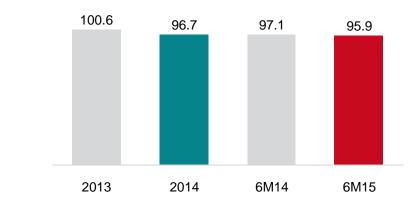
Strategy

1: EPS net of hybrid interest, annualised figures; 2: Figures for 2013, 2014 have been adjusted for revaluation reserve

Potential

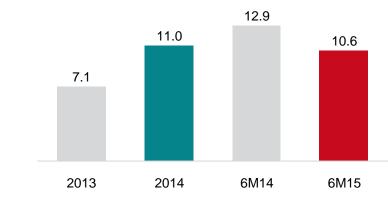
Main regions

<b>Combined Ratio</b>	(net, %)
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ROE before Taxes<sup>2</sup> (%)

Appendix



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# 6M 2015 – Income statement IFRS (€mn)

€mn	6M 2015	6M 2014	+/-%
Gross premiums written	4,908.0	4,983.8	-1.5
Net earned premiums	4,208.9	4,321.5	-2.6
Financial result <sup>1</sup>	524.5	565.1	-7.2
Other income	50.2	58.1	-13.6
Total income	4,783.5	4,944.6	-3.3
Expenses for claims and insurance benefits	-3,352.6	-3,602.6	-6.9
Acquisition and administrative expenses	-956.5	-932.1	2.6
Other expenses	-224.0	-108.8	>100
Total expenses	-4,533.0	-4,643.6	-2.4
Profit before taxes	250.5	301.1	-16.8
Taxes	-53.4	-69.5	-23.2
Net profit (Profit for the period)	197.1	231.6	-14.9
Non-controlling interests	-4.6	-8.3	-45.4
Net profit after non-controlling interests	192.5	223.2	-13.7

1: Incl. result from shares in at equity consolidated companies



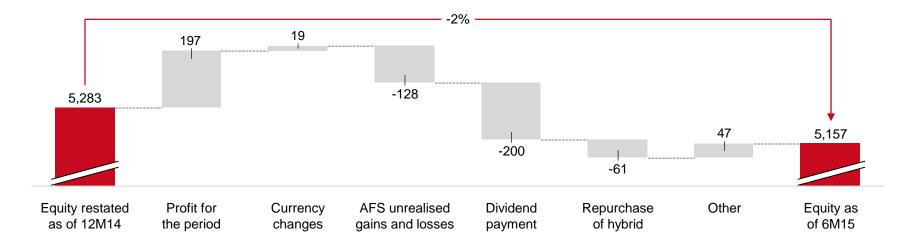
# 6M 2015 – Balance sheet IFRS (€mn)

€mn	30.06.2015	31.12.2014	+/-%
Intangible assets	2,370	2,370	0.0
Investments	30,239	30,360	-0.4
Unit- and index-linked investments	8,185	7,742	5.7
Reinsurers' share in underwriting provisions	1,215	1,106	9.8
Receivables	1,619	1,502	7.8
Tax receivables and advance payments out of income tax	132	119	11.1
Deferred tax assets	118	113	3.9
Other assets	352	331	6.1
Cash and cash equivalents	1,051	782	34.4
Total assets	45,281	44,425	1.9
Shareholders' equity	5,157	5,283	-2.4
thereof minorities	193	173	11.7
Subordinated liabilities	1,284	920	39.6
Underwriting provisions	28,164	27,890	1.0
Unit- and index-linked technical provisions	7,815	7,392	5.7
Non-underwriting provisions	652	709	-8.1
Liabilities	1,683	1,679	0.2
Tax liabilites out of income tax	83	84	-1.8
Deferred tax liabilities	267	287	-6.8
Other liabilities	177	181	-2.0
Total liabilities and equity	45,281	44,425	1.9

6M 2015

# 6M 2015 – Strong equity and solvency position

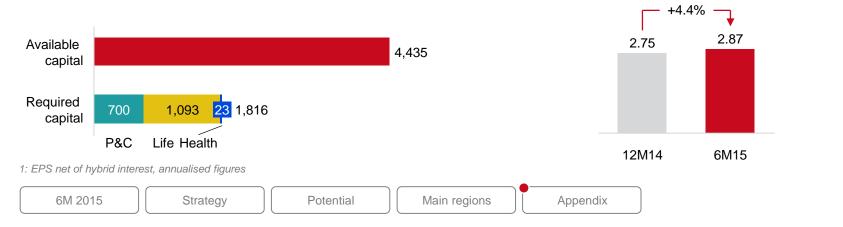
Shareholders' equity decrease impacted by repurchase of hybrid bond



### Change in Group Shareholders' Equity (€mn)

### Strong Solvency 1 ratio of 244%

### EPS<sup>1</sup> (€) increased out of capital optimisation



VIENNA INSURANCE GROUP

# VIG strongly capitalised also under Solvency 2: S2 ratio of ~170% at year-end 2014



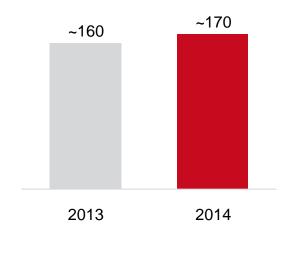
VIG working on partial internal model for non-life and real estate

### VIG is well prepared for Solvency 2

- Process steered out of Austria
- Common guidelines, calculation and reporting implemented
- Work on a partial internal model for non-life business and real estate investments
  - Submitted model for approval to market authority in June 2015

Potential

• Approval anticipated not before the year-end 2015



#### S2 ratio in %

- EIOPA Stress Test 2014 based on YE 2013 numbers:
  - Under standard formula and excluding internal model VIG included in median S2 ratio of 159% from European peers as reported in the baseline scenario of the core module
- Based on YE 2014 balance sheet VIG with very strong
   S2 ratio of ~170% under standard formula
  - Increase compared to YE13 numbers driven by i.a. changes of EIOPA standard formula for interest rates
- Including internal model the S2 ratio would improve substantially

	6M	20	15
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# S&P rating confirmed in July 2015: A+/stable/--



### VIG remains the best rated company in the ATX

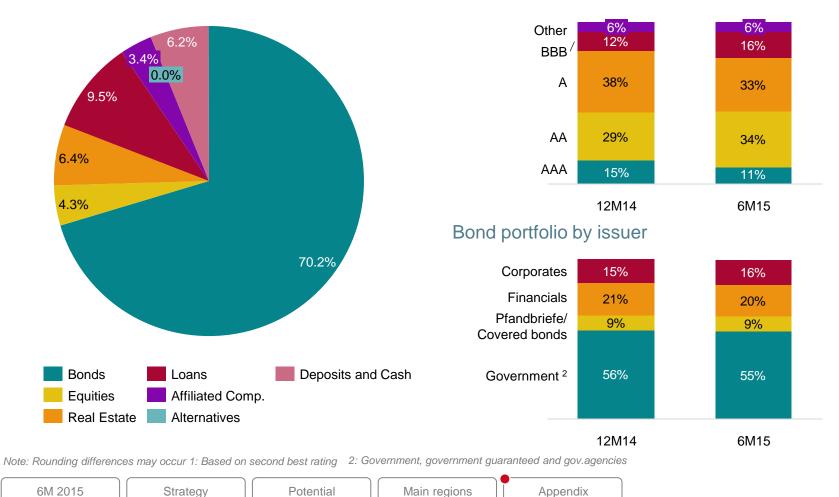
Anchor: aa-	<ul> <li>Business Risk Profile: Very Strong</li> <li>"Very strong competitive position, based on leading market positions in Austria and CEE"</li> <li>"Sound diversification by business line and a well-established multichannel distribution strategy"</li> </ul>
	<ul> <li>Financial Risk Profile: Very Strong</li> <li>"Capital adequacy is excellent, exceeding the benchmark for the ´AAA´ level"</li> <li>"Conservative investment portfolio" and "comprehensive reinsurance coverage"</li> </ul>
Modifiers: -1	<ul> <li>ERM and Management: 0</li> <li>"Enterprise risk management is adequate with strong risk controls"</li> <li>"Management and governance are strong" reflecting the "clear and credible strategic planning and its conservative financial management "</li> <li>Holistic Analysis: -1</li> <li>"Lower geographic earnings diversifications" than higher rated European peers "although geographic diversification is improving"</li> </ul>
Rating: A+/Stable	Outlook: Stable
Source: S&P Rating Rep 6M 2015	which supports S&P rating of A+ or above       ort July 2015       Strategy       Potential       Main regions       Appendix       37



# Conservative investment strategy to be maintained

Bond rating split impacted by rating downgrades of Austrian banks

6M 2015: Total €31.3bn



#### Bond portfolio by rating<sup>1</sup>



### 6M 2015 - Financial result

#### Current income decreased by more than €40mn

Income	P&C		Life		He	alth	Tot	otal	
in €'000	6M 2015	6M 2014	6M 2015	6M 2014	6M 2015	6M 2014	6M 2015	6M 2014	
Current income	143,494	151,182	403,733	436,219	20,869	21,279	568,096	608,680	
Income from appreciations	7,024	17,282	6,308	9,656	58	525	13,390	27,463	
Income from the disposal of investments	50,181	42,210	58,989	73,199	3,103	649	112,273	116,058	
Other income	14,170	15,933	30,128	23,334	36	41	44,334	39,308	
Total Income	214,869	226,607	499,158	542,408	24,066	22,494	738,093	791,509	
Expenses	P	P&C Life Health		Life Health		Tot	al		
in €'000	6M 2015	6M 2014	6M 2015	6M 2014	6M 2015	6M 2014	6M 2015	6M 2014	
Depreciation of investments	17,295	13,279	19,818	18,139	1,418	1,215	38,531	32,633	
Impairment of investments	10,782	3,472	3,279	26,365	960	116	15,021	29,953	
Exchange rate changes	-8,613	-2,098	-3,381	-1,214	-790	-78	-12,784	-3,390	
Losses from the disposal of investments	16,680	8,527	19,793	13,419	63	352	36,536	22,298	
Interest expenses	30,865	30,215	6,696	9,580	155	440	37,716	40,235	
Other expenses	64,778	61,395	31,263	40,755	2,543	2,572	98,584	104,722	
Total Expenses	131,787	114,790	77,468	107,044	4,349	4,617	213,604	226,451	
Total Financial Result	83,082	111,817	421,690	435,364	19,717	17,877	524,489	565,058	

Note: Financial result incl. result from shares in at equity consolidated companies



## 6M 2015 – P&L Property & Casualty IFRS (€mn)

€mn	6M 2015	6M 2014	+/-%
Gross premiums written	2,573.7	2,563.5	0.4
Net earned premiums	1,907.7	1,926.7	-1.0
Financial result	83.1	111.8	-25.7
Other income	28.2	38.4	-26.6
Total income	2,018.9	2,076.9	-2.8
Expenses for claims and insurance benefits	-1,223.8	-1,272.5	-3.8
Acquisition and administrative expenses	-576.5	-573.0	0.6
Other expenses	-73.0	-66.0	10.6
Total expenses	-1,873.3	-1,911.5	-2.0
Profit before taxes	145.6	165.5	-12.0



### 6M 2015 – P&L Life IFRS (€mn)

€mn	6M 2015	6M 2014	+/-%
Gross premiums written	2,134.4	2,223.2	-4.0
Net earned premiums	2,105.9	2,195.6	-4.1
Financial result	421.7	435.4	-3.1
Other income	21.6	19.6	9.9
Total income	2,549.2	2,650.5	-3.8
Expenses for claims and insurance benefits	-1,963.8	-2,168.8	-9.5
Acquisition and administrative expenses	-354.6	-335.9	5.6
Other expenses	-148.7	-41.8	>100
Total expenses	-2,467.1	-2,546.5	-3.1
Profit before taxes	82.1	104.0	-21.1



## 6M 2015 – P&L Health IFRS (€mn)

€mn	6M 2015	6M 2014	+/-%
Gross premiums written	200.0	197.1	1.5
Net earned premiums	195.2	199.2	-2.0
Financial result	19.7	17.9	10.3
Other income	0.5	0.1	>100
Total income	215.4	217.2	-0.8
Expenses for claims and insurance benefits	-165.1	-161.3	2.3
Acquisition and administrative expenses	-25.3	-23.3	8.6
Other expenses	-2.3	-0.9	>100
Total expenses	-192.6	-185.6	3.8
Profit before taxes	22.8	31.6	-27.9



## 6M 2015 – P&L regions (I) IFRS (€mn)

	Austria			Czech Republic			Slovakia		
€mn	6M 2015	6M 2014	+/-%	6M 2015	6M 2014	+/-%	6M 2015	6M 2014	+/-%
Gross premiums written	2,286.2	2,340.6	-2.3	835.2	891.5	-6.3	388.5	387.3	0.3
Net earned premiums	1,729.7	1,788.5	-3.3	638.6	713.0	-10.4	311.1	308.7	0.8
Financial result	387.1	406.9	-4.9	56.5	61.6	-8.4	28.5	24.1	17.9
Other income	7.6	16.7	-54.7	15.7	16.2	-3.6	7.1	4.0	75.3
Total income	2,124.3	2,212.1	-4.0	710.7	790.8	-10.1	346.6	336.9	2.9
Expenses for claims/benefits	-1,692.8	-1,754.4	-3.5	-449.3	-519.4	-13.5	-253.5	-250.8	1.1
Acquisition and administrative expenses	-312.2	-314.6	-0.8	-155.2	-164.3	-5.5	-52.5	-46.9	12.0
Other expenses	-33.6	-16.2	>100	-18.1	-21.3	-14.9	-14.5	-13.5	7.4
Total expenses	-2,038.6	-2,085.2	-2.2	-622.6	-705.0	-11.7	-320.4	-311.2	3.0
Profit before taxes	85.7	126.9	-32.5	88.1	85.8	2.7	26.2	25.7	2.0
Combined Ratio	96.6%	99.7%		89.8%	88.7%		95.6%	94.5%	



## 6M 2015 – P&L regions (II) IFRS (€mn)

	Poland			Romania			Remaining		
€mn	6M 2015	6M 2014	+/-%	6M 2015	6M 2014	+/-%	6M 2015	6M 2014	+/-%
Gross premiums written	449.4	565.3	-20.5	194.2	165.2	17.6	668.6	564.5	18.4
Net earned premiums	386.2	453.1	-14.8	122.0	87.9	38.8	486.1	409.9	18.6
Financial result	25.9	27.8	-7.0	6.6	6.5	1.0	41.8	44.7	-6.5
Other income	3.6	3.5	3.7	3.7	9.7	-61.4	12.0	7.7	57.2
Total income	415.8	484.4	-14.2	132.3	104.1	27.1	539.9	462.3	16.8
Expenses for claims/benefits	-265.0	-319.0	-16.9	-77.9	-58.3	33.7	-273.7	-298.6	-8.3
Acquisition and administrative expenses	-117.1	-125.3	-6.5	-42.5	-35.7	19.0	-102.7	-101.7	1.0
Other expenses	-5.5	-6.4	-13.9	-8.4	-9.0	-7.5	-132.7	-34.4	>100
Total expenses	-387.6	-450.7	-14.0	-128.8	-103.1	25.0	-509.1	-434.6	17.1
Profit before taxes	28.2	33.7	-16.3	3.5	1.0	>100	30.9	27.7	11.5
Combined Ratio	96.8%	96.0%		103.2%	108.3%		96.6%	97.6%	



## 6M 2015 – P&L regions (III) IFRS (€mn)

	<b>Central Functions</b>			Consolidation			TOTAL		
€mn	6M 2015	6M 2014	+/-%	6M 2015	6M 2014	+/-%	6M 2015	6M 2014	+/-%
Gross premiums written	675.8	684.8	-1.3	-589.8	-615.4	n.a.	4,908.0	4,983.8	-1.5
Net earned premiums	534.0	563.4	-5.2	1.2	-2.9	n.a.	4,208.9	4,321.5	-2.6
Financial result	-21.8	-6.6	>100	0.0	-0.1	n.a.	524.5	565.1	-7.2
Other income	0.5	0.9	-44.0	0.0	-0.6	n.a.	50.2	58.1	-13.6
Total income	512.7	557.7	-8.1	1.2	-3.6	n.a.	4,783.5	4,944.7	-3.3
Expenses for claims/benefits	-340.5	-402.2	-15.3	0.1	0.1	n.a.	-3,352.6	-3,602.6	-6.9
Acquisition and administrative expenses	-170.9	-147.8	15.7	-3.4	4.1	n.a.	-956.5	-932.1	2.6
Other expenses	-13.1	-7.8	68.3	1.9	-0.3	n.a.	-224.0	-108.8	>100
Total expenses	-524.5	-557.8	-6.0	-1.5	4.0	n.a.	-4,533.0	-4,643.6	-2.4
Profit before taxes	-11.8	-0.1	>100	-0.3	0.4	n.a.	250.5	301.1	-16.8
Combined Ratio							95.9%	97.1%	



### 6M 2015 – Results by country (I) IFRS (€mn)

		GWP P&C	2		GWP Life	e	G	WP Heal	th	G	WP Tota	I
	6M 2015	6M 2014	+/-%	6M 2015	6M 2014	+/-%	6M 2015	6M 2014	+/-%	6M 2015	6M 2014	+/-%
Austria	1,122.4	1,121.4	0.1%	973.7	1,035.1	-5.9%	190.2	184.1	3.3%	2,286.2	2,340.6	-2.3%
Czech Rep.	440.4	442.7	-0.5%	394.7	448.8	-12.1%	-	-	-	835.2	891.5	-6.3%
Slovakia	179.3	182.3	-1.6%	209.2	205.0	2.0%	-	-	-	388.5	387.3	0.3%
Poland	244.5	296.2	-17.4%	204.9	269.2	-23.9%	-	-	-	449.4	565.3	-20.5%
Romania	160.2	137.7	16.4%	34.0	27.5	23.5%	-	-	-	194.2	165.2	17.6%
Remaining	345.9	319.1	8.4%	312.8	232.4	34.6%	9.9	13.0	-23.9%	668.6	564.5	18.4%
Hungary	47.3	43.2	9.5%	54.0	42.1	28.2%	-	-	-	101.2	85.3	18.7%
Croatia	17.8	19.7	-9.9%	32.1	28.0	14.7%	-	-	-	49.9	47.7	4.5%
Serbia	25.9	22.9	12.9%	14.2	12.2	17.0%	-	-	-	40.1	35.1	14.3%
Bulgaria	52.6	46.9	12.2%	20.7	15.9	29.7%	-	-	-	73.3	62.8	16.7%
Bosnia&Herz.	6.1	5.5	10.2%	0.5	0.3	48.6%	-	-	-	6.6	5.9	12.4%
Ukraine	23.9	30.4	-21.3%	1.0	1.4	-28.3%	-	-	-	24.9	31.8	-21.6%
Turkey	74.8	62.7	19.3%	-	-	-	-	-	-	74.8	62.7	19.3%
Georgia	10.3	10.4	-0.8%	-	-	-	9.9	13.0	-23.9%	20.2	23.3	-13.6%
Baltics	-	-	-	29.4	26.4	11.4%	-	-	-	29.4	26.4	11.4%
Albania	18.0	15.0	19.8%	-	-	-	-	-	-	18.0	15.0	19.8%
Macedonia	14.7	15.5	-4.9%	0.0	0.0	-100.0%	-	-	-	14.7	15.5	-5.0%
Moldova	3.8	-	-	-	-	-	-	-	-	3.8	-	-
Liechtenstein	-	-	-	124.1	62.4	99.1%	-	-	-	124.1	62.4	99.1%
Germany	50.8	46.9	8.1%	36.7	43.6	-15.7%	-	-	-	87.5	90.5	-3.3%

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### 6M 2015 – Results by country (II) IFRS (€mn)



	Profi	t before Taxes		Net Combined Ratio			
	6M 2015	6M 2014	+/-%	6M 2015	6M 2014	+/-%p	
Austria	85.7	126.9	-32.5%	96.6%	99.7%	-3.1	
Czech Rep.	88.1	85.8	2.7%	89.8%	88.7%	1.0	
Slovakia	26.2	25.7	2.0%	95.6%	94.5%	1.1	
Poland	28.2	33.7	-16.3%	96.8%	96.0%	0.8	
Romania	3.5	1.0	>100%	103.2%	108.3%	-5.1	
Remaining	30.9	27.7	11.5%	96.6%	97.6%	-1.0	
Hungary	1.7	1.6	5.8%	106.5%	107.0%	-0.6	
Croatia	4.2	3.6	18.8%	93.6%	99.8%	-6.2	
Serbia	1.1	0.4	>100%	109.9%	78.7%	31.2	
Bulgaria	5.5	5.0	10.8%	101.5%	101.8%	-0.4	
Bosnia & Herzegovina	0.2	-0.1	n.a.	104.3%	208.3%	-104.0	
Ukraine	3.0	1.4	>100%	95.4%	100.6%	-5.2	
Turkey	0.0	1.3	-96.4%	110.5%	102.3%	8.2	
Georgia	1.6	1.5	4.8%	54.3%	66.9%	-12.6	
Baltics	0.9	0.4	>100%	-	-	-	
Albania	0.6	1.0	-42.7%	94.1%	90.0%	4.1	
Macedonia	1.7	1.6	7.9%	76.9%	85.5%	-8.6	
Moldova	0.1	-	-	112.2%	-	-	
Liechtenstein	0.0	0.2	-75.3%	-	_	-	
Germany	10.1	9.8	2.6%	83.7%	84.2%	-0.6	

6M 2015

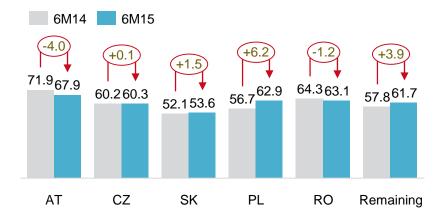
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Potential

Main regions Appendix

# 6M 2015 – P&C Claims and cost ratio details







#### Claims ratio 6M y-o-y regional development (net, %)

#### Remarks for claims incurred

- Austria: claims ratio down 4.0%p driven by development of Donau Versicherung (less business volume in Italy)
- Stable claims ratios in the Czech Republic
- Developments in Slovakia (+1.5%p) impacted by higher weather related claims
- Romania: claims ratio decrease (-1.2%p) due to improved portfolio
- Poland: claims ratio up by 6.2%p reflecting higher expenditures for pain and suffering claims
- Remaining markets: claims ratio up by 3.9%p driven by Turkey and Serbia

#### Remarks for acquisition and admin. expenses

- Slight cost ratio increases in Austria and Czech Republic
- Slovakia: stable cost ratio

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- Poland: cost ratio down 5.4% due to less commissions paid
- Romania: cost ratio decrease of 3.9%p supported by increased net earned premiums
- Remaining markets: cost ratio decreased by 4.2%p driven by Croatia and Ukraine



## 2Q 2015 – Income statement IFRS (€mn)

€mn	2Q 2015	2Q 2014	+/-%
Gross premiums written	2,152.1	2,252.6	-4.5
Net earned premiums	1,998.2	2,109.0	-5.3
Financial result <sup>1</sup>	251.1	289.3	-13.2
Other income	21.9	30.5	-28.2
Total income	2,271.3	2,428.8	-6.5
Expenses for claims and insurance benefits	-1,622.8	-1,768.8	-8.3
Acquisition and administrative expenses	-447.1	-462.4	-3.3
Other expenses	-81.8	-50.8	61.0
Total expenses	-2,151.7	-2,282.0	-5.7
Profit before taxes	119.5	146.7	-18.5
Taxes	-22.9	-37.3	-38.6
Net profit (Profit for the period)	96.7	109.4	-11.7
Non-controlling interests	-3.0	-6.9	-57.1
Net profit after non-controlling interests	93.7	102.6	-8.6

1: Incl. result from shares in at equity consolidated companies

### 6M 2015 – Exchange rates



		6M 201	5	6M 2014			
Country	Currency	Balance Sheet EUR	P & L EUR	Balance Sheet EUR	P & L EUR		
Albania	EUR/ALL	140.2900	140.2398	140.2600	140.2106		
Belarus	EUR/BYR	16,974.0000	16,408.1492	13,890.0000	13,529.0055		
Bosnia	EUR/BAM	1.9558	1.9558	1.9558	1.9558		
Bulgaria	EUR/BGN	1.9558	1.9558	1.9558	1.9558		
Croatia	EUR/HRK	7.5948	7.6277	7.5760	7.6247		
Czech Republic	EUR/CZK	27.2530	27.5021	27.4530	27.4439		
Georgia	EUR/GEL	2.4992	2.3650	2.4081	2.4084		
Hungary	EUR/HUF	314.9300	307.5057	309.3000	306.9310		
Latvia	EUR/LVL	-	-	1.0000	1.0000		
Liechtenstein	EUR/CHF	1.0413	1.0567	1.2156	1.2215		
Lithuania	EUR/LTL	1.0000	1.0000	3.4528	3.4528		
Macedonia	EUR/MKD	61.6958	61.5004	61.6850	61.6509		
Moldova	EUR/MDL	20.8008	20.1914	0.0000	0.0000		
Poland	EUR/PLN	4.1911	4.1409	4.1568	4.1755		
Romania	EUR/RON	4.4725	4.4479	4.3830	4.4643		
Serbia	EUR/RSD	120.6042	121.1766	115.7853	115.6421		
Turkey	EUR/TRY	2.9953	2.8626	2.8969	2.9678		
Ukraine	EUR/UAH	23.5414	23.7448	16.0868	13.9697		

6M 2015

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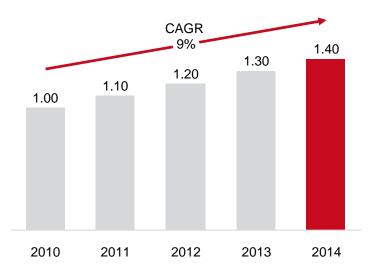
Appendix



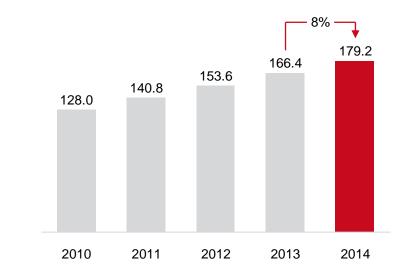
# Maintaining steady dividends – DPS of €1.40

Dividend yield amounting to 3.8%<sup>1</sup> for 2014

#### Dividend per share (€)



#### Dividend pay-out (€mn)



#### **Dividend policy**

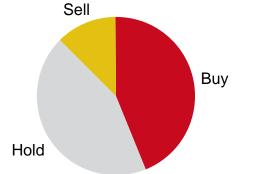
- Unchanged dividend policy with a pay-out ratio of minimum 30% of Group net profit
- Based on strong operating performance and sound capitalisation the management of VIG proposed an increase of the DPS to €1.40 (+ €0.10) corresponding to a dividend yield of 3.8%<sup>1</sup>
- Consistent growth of dividend pay-outs to shareholders with a CAGR10-14 of 9%

1: based on YE14 share price			_
6M 2015 Strategy	Potential	Main regions	Appendix

## VIG share (I)



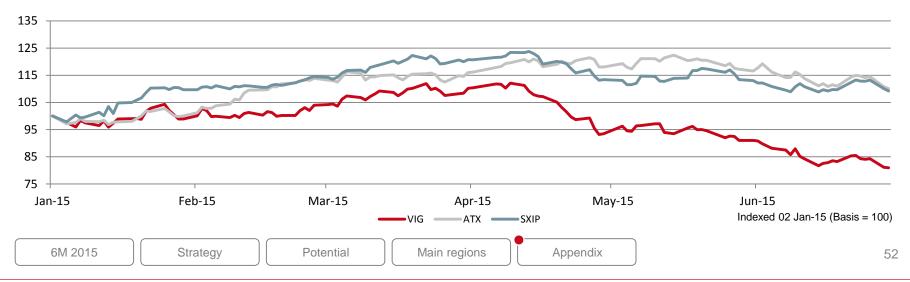
### Current analyst recommendation split



#### Share price development 6M 2015

High	EUR	42.620
Low	EUR	30.775
Price as of 30 June	EUR	30.775
Average daily volume	EUR	8.2 mn
Market cap.	EUR	3.9 bn
Development YTD	%	-17.0

#### VIG compared to ATX and Stoxx Europe 600 Ins.



## VIG share (II)



#### General information

Number of common shares: 128mn ISIN: AT0000908504

Listings:

- Vienna since 17 Oct. 1994
- Prague since 5 Feb. 2008

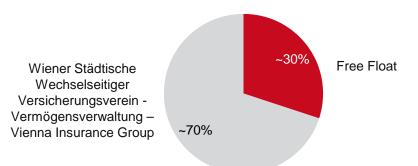
#### Ticker:

- Vienna Stock Exchange: VIG
- Bloomberg: VIG AV / VIG CP
- Reuters: VIGR.VI / VIGR.PR

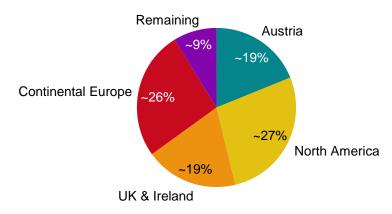
#### Rating:

- Standard & Poor's: A+, stable outlook Major Indices:
  - ATX, ATX Prime, PX

#### Shareholder structure



#### Free float split by region<sup>1</sup>



1) Split of identified shares as of May 2015



## Contact details

### **Investor Relations**

F	inancial calendar 2015	Investor Relations Team
<b>Date</b> 27 Jan. 2015	Event Publication: Preliminary	Vienna Insurance Group Schottenring 30, 1010 Vienna E-Mail: <u>investor.relations@vig.com</u>
14 April 2015	unconsolidated premiums 2014 Results and Embedded Value 2014	<ul> <li>www.vig.com/ir</li> <li>Nina Higatzberger (Head of IR) Tel. +43 (0)50 390 - 21920</li> </ul>
20 May 2015 29 May 2015	Results for the first quarter 2015 Annual General Meeting	<ul> <li>E-Mail: <u>nina.higatzberger@vig.com</u></li> <li>Claudia Hartl Tel. +43 (0)50 390 - 21969 E-Mail: <u>claudia.hartl@vig.com</u></li> </ul>
03 June 2015 08 June 2015	Ex-dividend-day Dividend payment day	<ul> <li>Emir Halilović</li> <li>Tel. +43 (0)50 390 - 21930</li> <li>E-Mail: emir.halilovic@vig.com</li> </ul>
25 Aug. 2015 24 Nov. 2015	Results for the first half-year 2015 Results for the first three quarters	<ul> <li>Daniela Lemmel-Seedorf</li> <li>Tel. +43 (0)50 390 - 21919</li> <li>E-Mail: daniela.lemmel-seedorf@vig.com</li> </ul>
24 100. 2015	2015	



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